



PRIVACY POLICY

1. Introduction

1.1. This Privacy Policy outlines how **Expats Amsterdam Rentals** collects, processes, and protects personal data.

1.2. The Agency complies with the General Data Protection Regulation (GDPR) and Dutch privacy laws.

2. Data Collection

2.1. The Agency collects personal data through the website's contact forms and during the rental process.

2.2. The types of data collected include:

- Identification details (name, passport/ID copy);
- Financial information (payslips, bank statements, proof of savings);
- Employment and student status details (work contract, employment letter, student ID, proof of registration);
- Contact details (email, phone number, address);
- Other relevant information provided by the client.

3. Purpose of Data Processing

3.1. The Agency processes data for the following purposes:

- Facilitating the rental process;
- Conducting tenant screening and verifying financial stability;
- Communicating with clients;
- Meeting legal and regulatory requirements;
- Improving services through analytics tools (e.g., Metricool, Google Site Kit).

4. Data Sharing

4.1. The Agency may share data with:

- Landlords for tenant screening and rental agreements;
- Third-party service providers (e.g., IT services, payment processors, legal advisors);
- Government authorities if required by law.

5. Data Protection & Security

5.1. The Agency implements appropriate security measures to protect personal data from unauthorized access or disclosure.

5.2. Clients have the right to request access, correction, or deletion of their data.

6. Cookies & Tracking

6.1. The Agency uses cookies and tracking technologies (e.g., Metricool, Google Site Kit) for website analytics.

6.2. Users can manage cookie preferences via browser settings. For more details, refer to the Cookie Policy.



7. Data Retention

7.1. Personal data is retained only for as long as necessary for rental services and legal compliance.

8. Client Rights

8.1. Clients have the right to:

- Access their personal data;
- Request corrections or deletion;
- Withdraw consent for processing;
- File complaints with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

9. Amendments

9.1. The Agency reserves the right to update this Privacy Policy. Continued use of services constitutes acceptance of any changes.

10. Contact Information

10.1. For inquiries regarding this Privacy Policy, contact info@expatsamsterdam.nl.